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*Our priority is the safety and health of the Hualapai Tribe. The Incident Management Team along with all of tribal departments and Indian Health Services are working together to prepare and respond to COVID-19 cases.*



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## INCIDENT MANAGEMENT

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Date: May 28, 2020

Time: 1:00 PM

From: Incident Commander

On May 27, 2020, the Hualapai Tribal Council enacted Resolution 38-2020 amending the Hualapai Quarantine (Lockdown) order to slow the spread of COVID-19.

With the lockdown extension, there are many questions in regards to what this means. This means the lockdown may end on Friday, June 5, 2020. We encourage community members to continue practicing social distancing by staying home. Together, we can help slow the spread of COVID-19.

We have heard the main areas of concern within the community, and have generalized them into four main areas, which include – food, medical appointments, medication pick-ups and mail deliveries. The ICT (Incident Command Team) has worked diligently, and will continue to assist the needs of the Peach Springs community. Below are details to common inquiries:

- a) Food delivery to quarantined homes will continue. Please call the ICT response line at (928) 769-2312, 0001, 0002, and 0003 between 8:00 a.m. – 4:00 p.m. daily to request delivery. The following call in details are required; name of the individual, phone number, and addresses of pick-up and drop-off locations.
  
- b) The Hualapai Market is available for call in order's and delivery. Please call (928) 769-1500 to place an order. If your home is in quarantine or isolation, please call the ICT response line at (928) 769-2312, 0001, 0002, 0003 to request for pick-up and delivery. For homes that are not under quarantine, the market will make the deliveries.

- c) Community members will NOT be allowed to leave the boundary for food or supplies during this extension period. The ICT will assist in picking up pre-paid orders for individuals within the Peach Springs community. The stores who have online ordering include:

STORE NAME	WEBSITE	PICK-UP TIME
Walmart – Kingman	www.walmart.com	1:00 PM
Smith’s – Kingman	www.smithsfoodanddrug.com	1:00 PM
Sam’s Club - BHC	www.samsclub.com	1:00 PM

The above listed stores do have apps for phones. When placing online orders it is imperative that you select pick-up times before 1:00 p.m. If times before 1:00 p.m. are not available, you will need to choose options on the following day. Once your order is complete, it is your responsibility to notify the team via phone (928) 769-2312, 0001, 0002, and 0003 or send the order confirmation to [ICT@hualapai-nsn.gov](mailto:ICT@hualapai-nsn.gov). This will ensure your items are picked up and delivered.

***\*The ICT is NOT responsible for orders not picked-up IF the individual does not notify the team in advance.***

- d) Medical appointments: Individuals who have medical appointments will need to provide documentation to the ICT personnel that include the place of appointment, date, and time. Appointment documentation will need to be sent via email to [ICT@hualapai-nsn.gov](mailto:ICT@hualapai-nsn.gov) or faxed to (928) 769-2326 in advance.
- e) Medication pick-ups: the ICT will assist in medication pick-ups for the community from the local IHS facility. Please call the ICT response team at (928) 769-2312, 0001, 0002, and 0003 between the hours of 8:00 a.m. – 4:00 p.m. You must provide your name, date of birth or chart number, and physical address for delivery.
- f) Mail: the ICT response team will have members of the team check your mail on an as needed basis. Please call between 8:00 a.m. – 4:00 p.m. to request PO Box checks. Include your name, box number, and physical address. Please keep in

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mind that mail will not be returned to the sender. Instead, all mail will be held at the post office until the end of the lockdown period. The post office staff will be numbering and dating all mail (packages) received.

We thank you for your patience during community lockdown period, and want to ensure you these measures help protect the safety and health of our community.

Stay safe and be well!

*Attachments: Resolution 38-2020*